



wildanet

*From anywhere to everywhere*

# **Quality Management System Policy**

Version Number: 1.0

## Quality Management System Policy

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Wildanet is committed to providing consistent hybrid broadband services to homes and business that will satisfy the demands and expectations of customer.

Wildanet provides dependable services which demonstrate consistency, enhance customer satisfaction and continual improvement through the use of a Quality Management System aligned to ISO9001:2015

The management of external contractors where required for the delivery of service allows Wildanet to provide the service and satisfy demands of the customer.

To achieve continual improvement the organisation sets out measurable objectives which are reviewed for performance regularly by the management team.

The organisation is committed to continual improvement through performance measurement and regular reviews of the management system, to maintain our unique service and exceed customer expectations.

The Quality Policy is made available and communicated to the employees of Wildanet and is available to relevant interested parties at request and online.

Signed:



**Name: Helen Wylde, Chief Executive Officer (**

Date: 11/09/2022